#### Changing the eduroam Username on your device

If you are currently connecting to the eduroam wireless network using your Exeter username, you will need to change this so your device now logs in using your Exeter email address. These instructions will guide you through the process for some of the most popular devices.

#### Windows 7

Click on the Wi-Fi icon in the bottom right corner of your screen to display your wireless networks.



Right click on eduroam and select properties, this will display the properties window. Untick the "Remember my credentials for this connection each time I'm logged on" box and click OK, this will disconnect you from the eduroam network.

ę	eduroam Wireless Networ	'k Properties	×
	Connection Security		
	S <u>e</u> curity type:	WPA2-Enterprise	
	Ch <u>o</u> ose a network authe Microsoft: Protected EA V Remember my crede time I'm logged on	entication method: AP (PEAP) <ul> <li><u>Settings</u></li> <li>Initials for this connection each</li> </ul>	
	A <u>d</u> vanced settings		
		ОК Са	incel

Right click on eduroam again and open the properties window, now tick the box that you previously unticked and click OK.

You will now be prompted to enter your credentials to login to eduroam. When asked to enter your username, please ensure that you enter your Exeter **email address** in this box.

# iPhone and iPad

Go to your devices settings.



#### Go into Wi-Fi settings



# Tap the "i" icon next to eduroam

•••• TESCO 🗢	15:13	70% 🔳
🗙 Wi-Fi	eduroam	
Forget This N	letwork	
IP ADDRESS		
DHCP	BootP	Static
IP Address		10.173.14.37
Subnet Mask	25	55.255.255.0
Router		10.173.14.1
DNS	144.173.6.7	1, 144.173.6.6
Search Doma	ains	ex.ac.uk
Client ID		

Tap on "Forget This Network"

You can now reconnect to the eduroam network.

Connect to the UoE\_Guest network, once you see the login page tap the link at the bottom of the page where it says "Having Trouble Connecting to eduroam?" (<u>http://ex.ac.uk/eduroamcat</u>), this will take you to the eduroam configuration assistance tool which you can use to setup your connection. Please remember, when prompted for your username you need enter your Exeter **email address**.

**NOTE:** If you have previously used the configuration assistance tool to setup your connection but used your username to login rather than your email address, you will need to follow a slightly different procedure to forget the network.

Go to Settings > General, scroll down and tap on "Profile". Tap the eduroam profile and select "Delete Profile", follow the on screen prompts to delete the eduroam profile. You will now be able to reconnect to eduroam using the above procedure

# <u>OSX</u>

Click the Wi-Fi symbol at the top of the screen and select "Open Network Preferences"

Loc	ation: Automatic	٥	
• Wi-Fi Connected	Status: C	connected	Turn Wi-Fi Off
Bluetooth PAN     Not Connected	W	/i-Fi is connected to eduroa ddress 10.173.72.246.	m and has the IP
• Ethernet <>	Network Name:	eduroam	\$
FireWire		Ask to join new netwo	rks
Not Connected      Thundet Bridge	Known networks will be joi no known networks are av asked before joining a nev		ed automatically. If lable, you will be network.
	802.1X: S	SID eduroam	Disconnect
	Ai	uthenticated via EAP-PEAP onnect Time: 00:02:24	(MSCHAPv2)
+ - *	✓ Show Wi-Fi status in	menu bar	Advanced
		Assist Me	Revert App

Make sure Wi-Fi is selected from the left menu and that eduroam is selected in the drop down box, Click "Advanced".

	Wi-Fi TCP/IP DN	IS WINS 802.1X Proxies	a Hardware
	Preferred Networks:		
	Network Name	Security	
	eduroam	WPA/WPA2 Enterpris	e
	UoE_Guest	WPA/WPA2 Personal	
	Change networks		
	Turn Wi-Fi on or off		
	Wi-Fi Address: 7c:d1:c3:78	:34:94	

Select eduroam from the list of networks and click the minus button to delete the network. Click OK in the advanced window and then click Apply in the main preferences window.

You can now reconnect to the eduroam network.

Connect to the UoE\_Guest network, once you see the login page click the link at the bottom of the page where it says "Having Trouble Connecting to eduroam?" (<u>http://ex.ac.uk/eduroamcat</u>), this will take you to the eduroam configuration assistance tool which you can use to setup your connection. Please remember, when prompted for your username you need enter your Exeter **email address**.

#### Android 4.3 and Newer

Access the settings page on your device



# Tap Wi-Fi to access your Wi-Fi settings

<b>~ 1 ~ 0 = 4</b> 4	न्तिः 📑 13:4:
← Wi-Fi	Q :
On	ON
eduroam Connected	(i)
UoE_Test	(i)
UoE_Guest	(0:
UoE_Open	(?
RCGP_guest	



Tap on eduroam and select "Forget" to forget the network

<b>₹1</b> ₹0□▲▲	🛜 🖬 13:42
← Wi-Fi	Q :
On	
eduroam Connected	ŝ
UoE_Guest	Ŷ
UoE_Open	÷
eduroam Status Connected Signal strength Excellent Link speed SMbps Frequency 2.46Hz Security 802 11 FAP	
Finished	Forget
t (	~ E

You can now reconnect to eduroam using the eduroam Configuration Assistance Tool, instructions for this can be found at the following link.

https://as.exeter.ac.uk/media/level1/academicserviceswebsite/it/documents/networks/wireless/An droid\_Instructions.pdf