

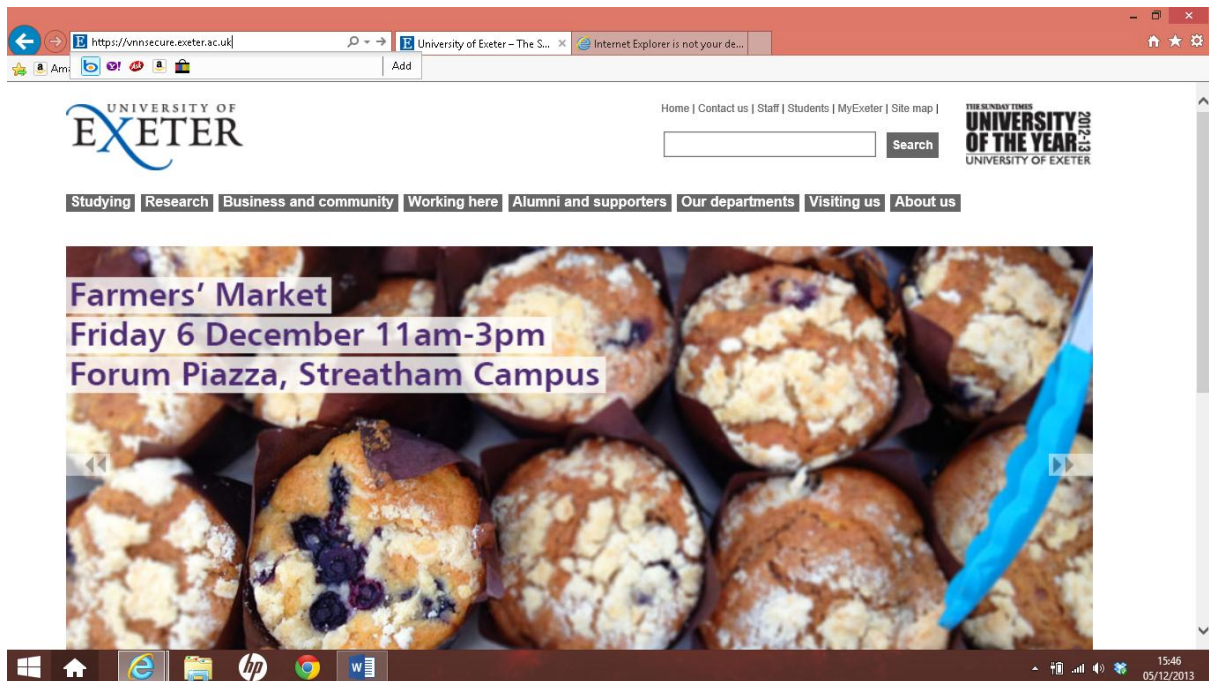
Connect to the University of Exeter's VPN Service on Windows 8

What is the VPN?

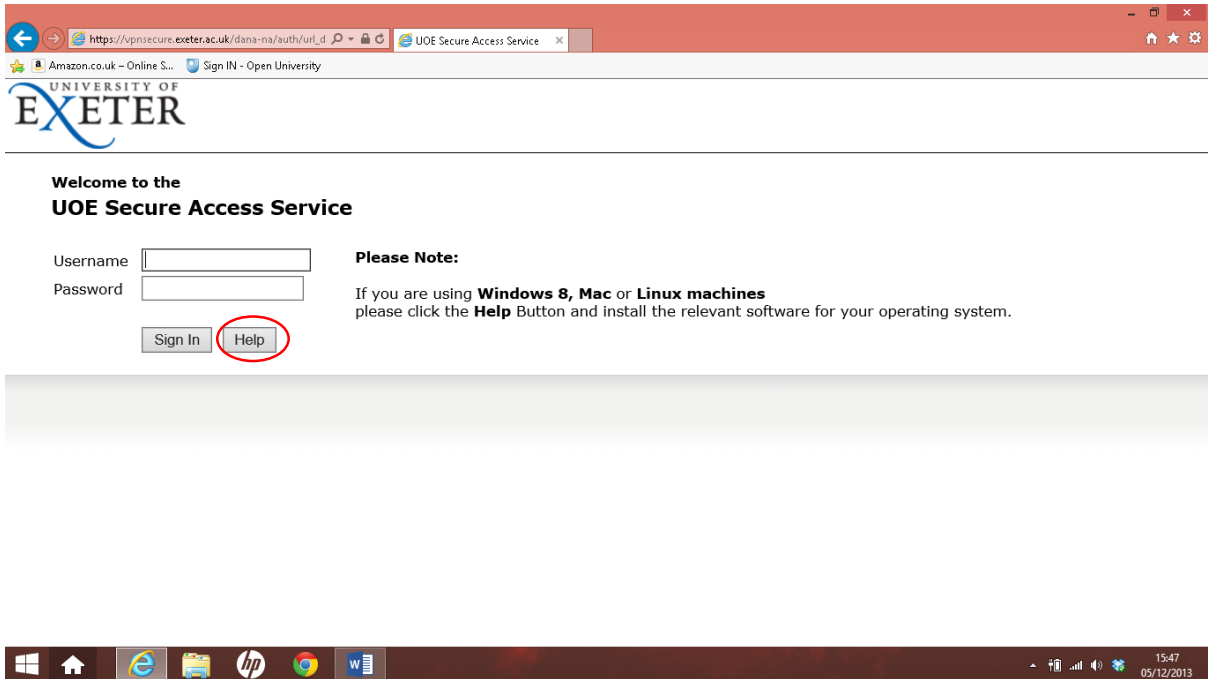
The VPN or Virtual Private Network enables you to access your University of Exeter resources from almost anywhere in the world providing you have an internet connection.

How do I connect to the VPN?

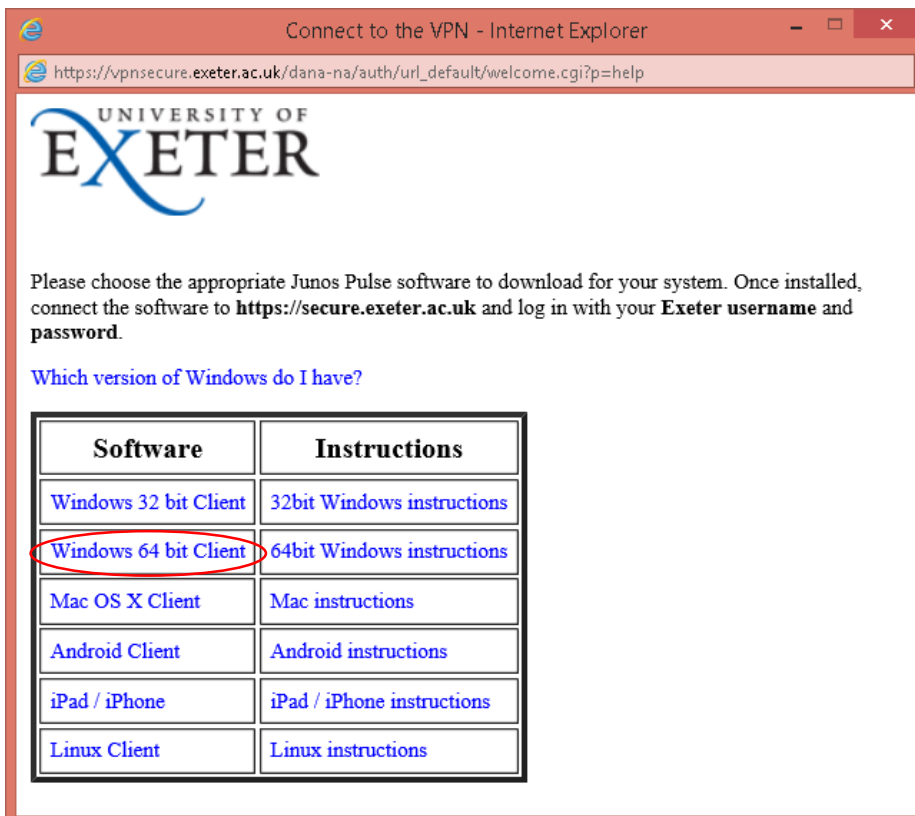
1. Open your web browser and navigate to: <https://vpnsecure.exeter.ac.uk>



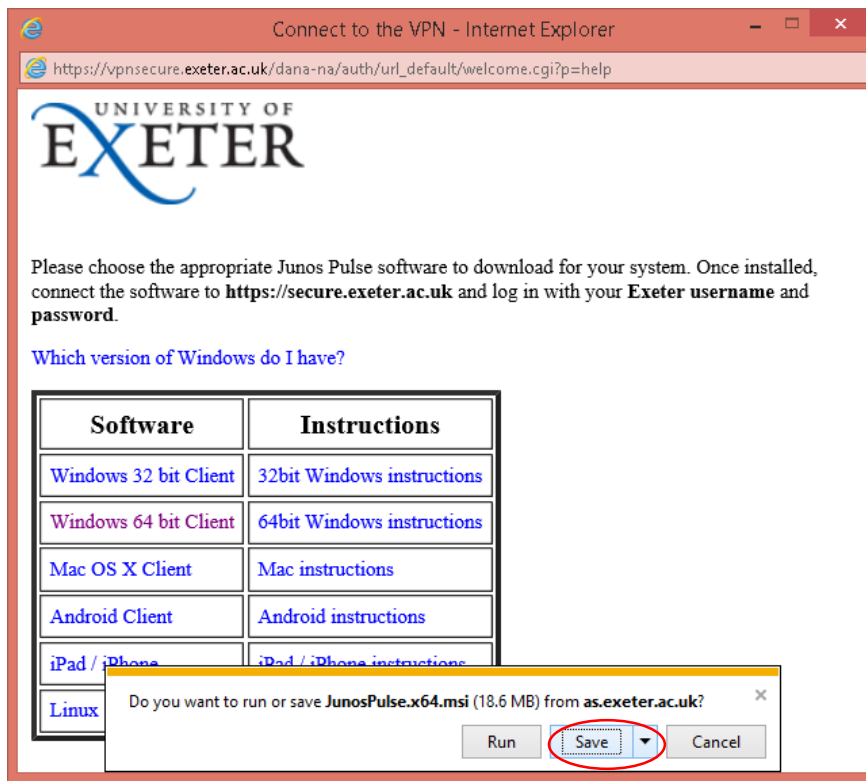
2. Windows 8 users will need to download a dedicated VPN Client. On the below screen, please click the Help Button



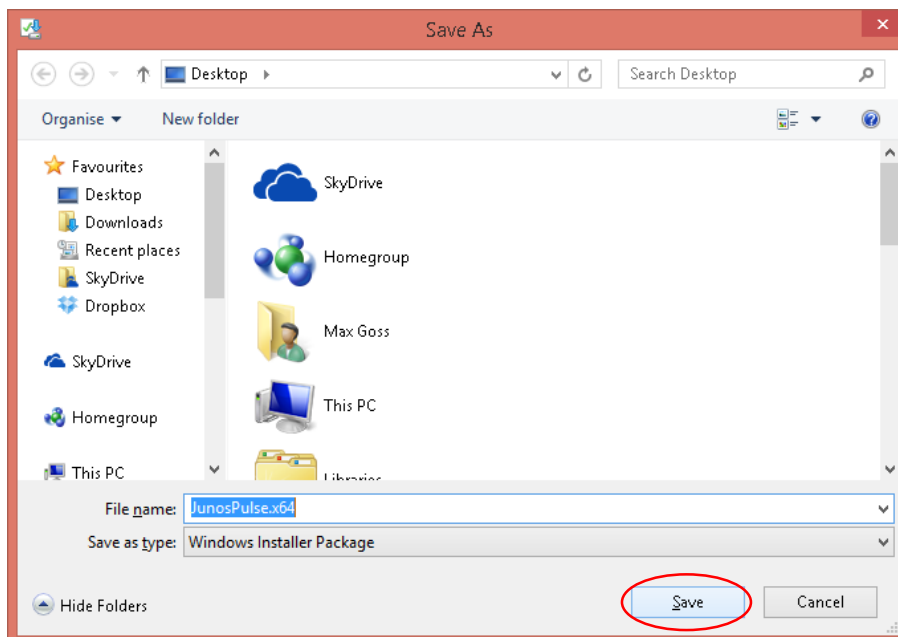
3. Windows 8 machines are usually 64 bit but if you are in any doubt please see: [Which version of Windows do I have](#)
4. Once you are satisfied with the version of Windows 8 you are using, click the appropriate software download link.



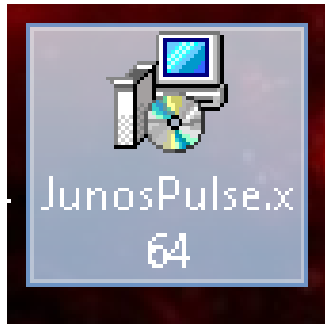
- You will be asked whether you wish to save or run the file. We suggest that you click the drop down arrow next to “save” and choose to save as...



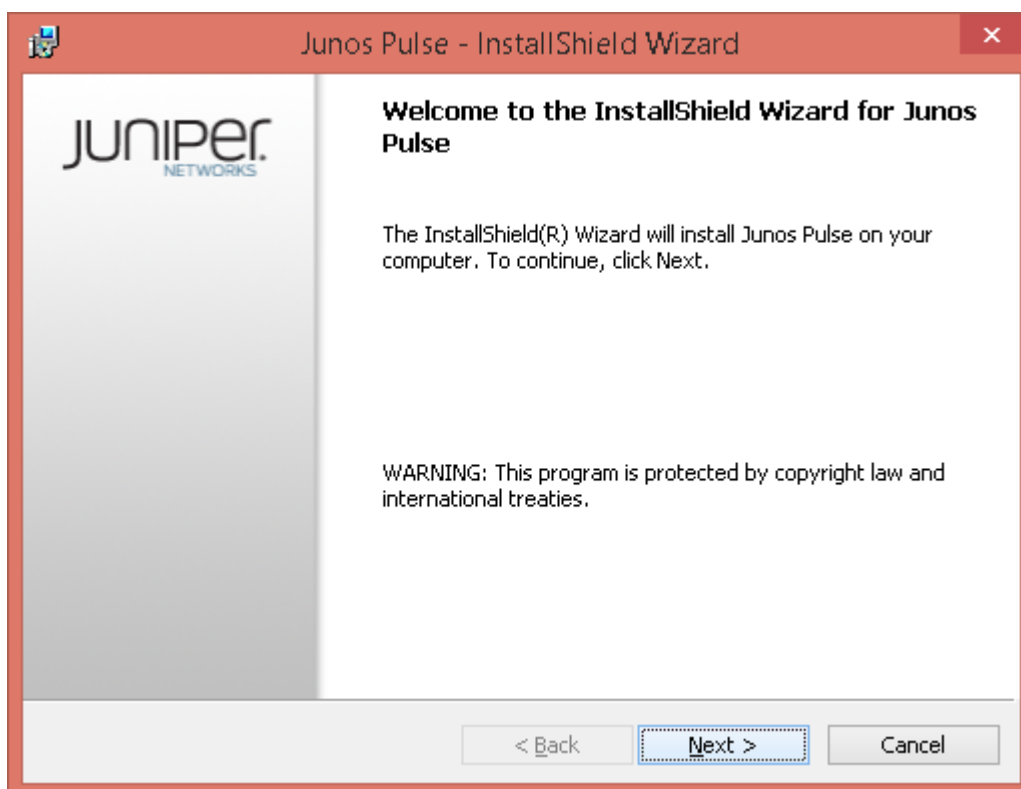
- Choose the desktop for ease of access and click save. The file will be saved as JunosPulse

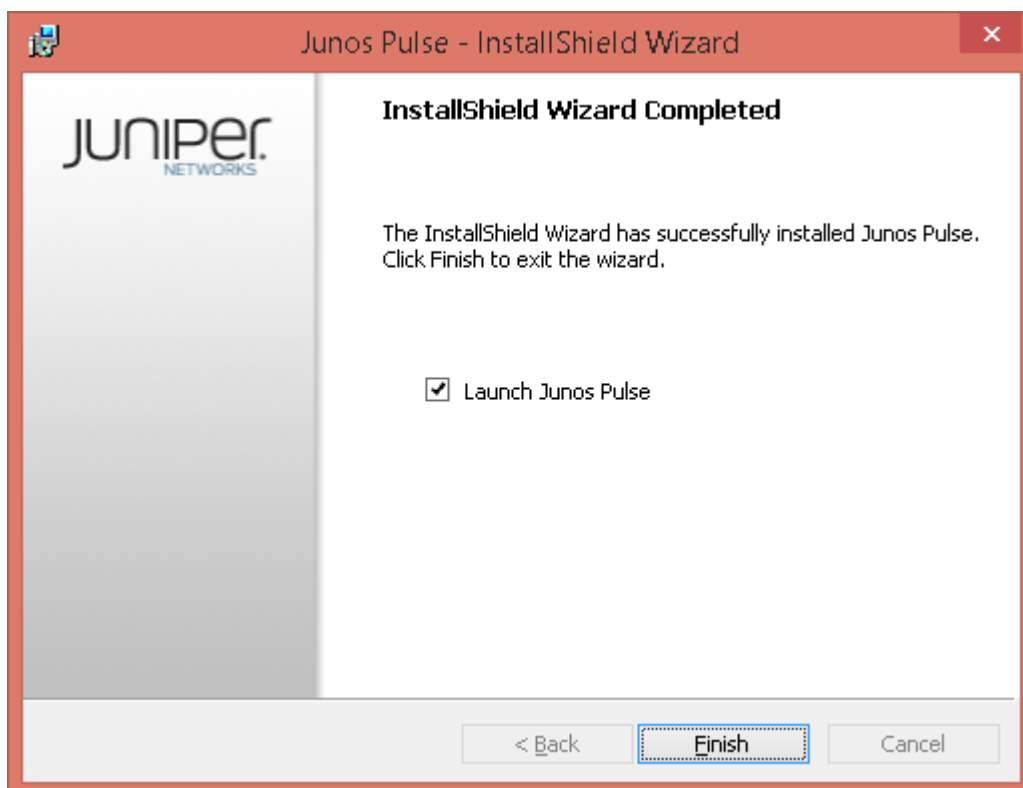
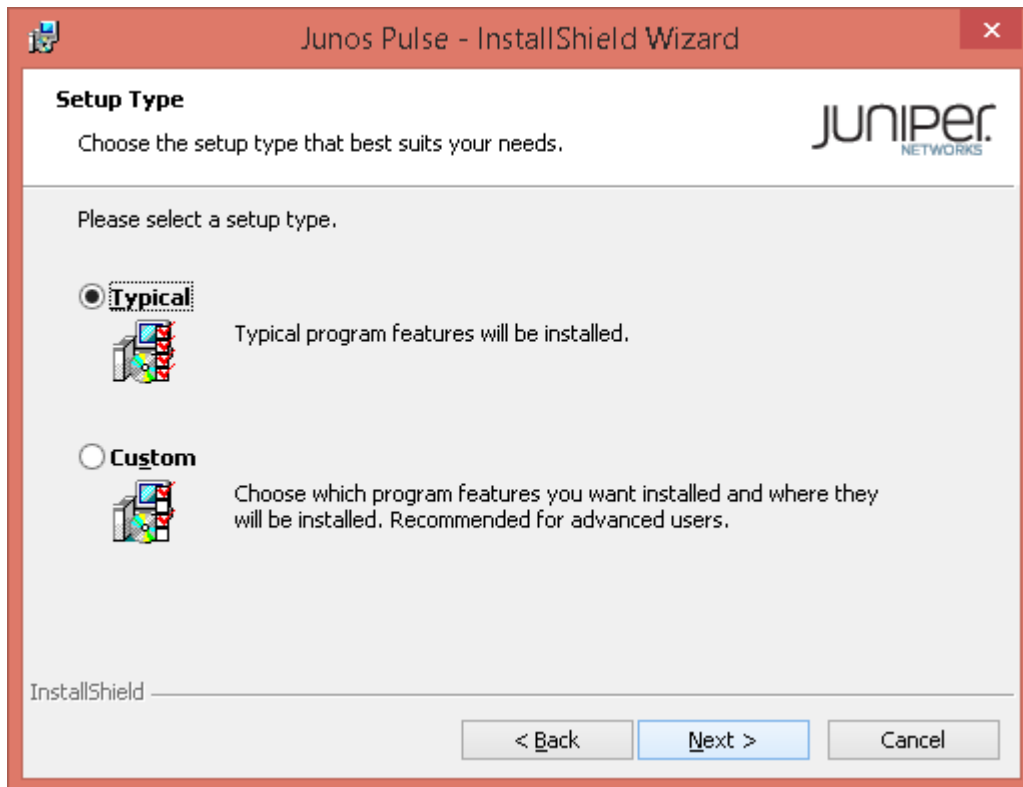


7. On the desktop locate the JunosPulse setup file which you just saved and double click to launch the installer.

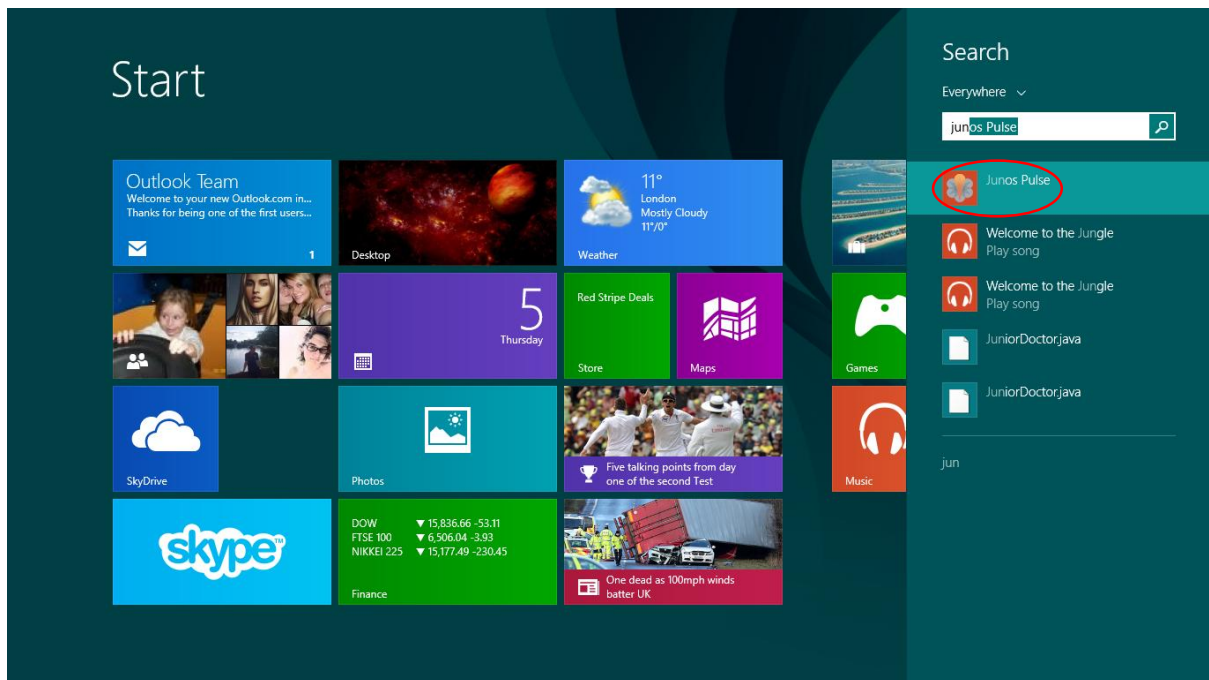


8. Click Next and choose the "Typical" install.

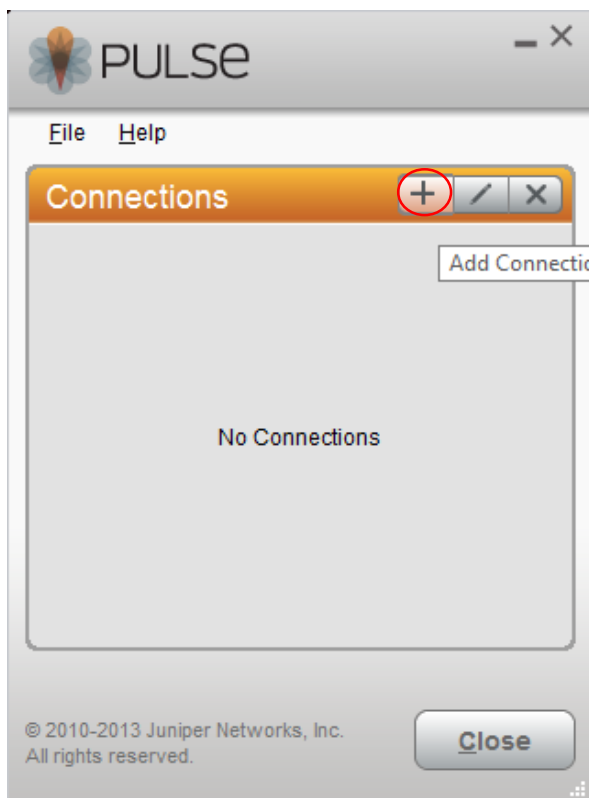




- Once installation is finished you can quickly launch the Junos Pulse software by going to your start screen and typing Junos Pulse. Double click or tap to launch the software.



- Click the plus button to add a connection.



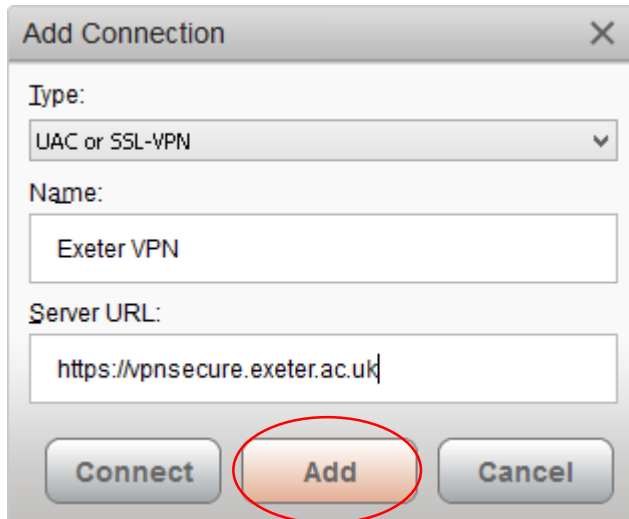
11. Enter the following details:

Type: **UAC or SSL-VPN**

Name: **Exeter VPN**

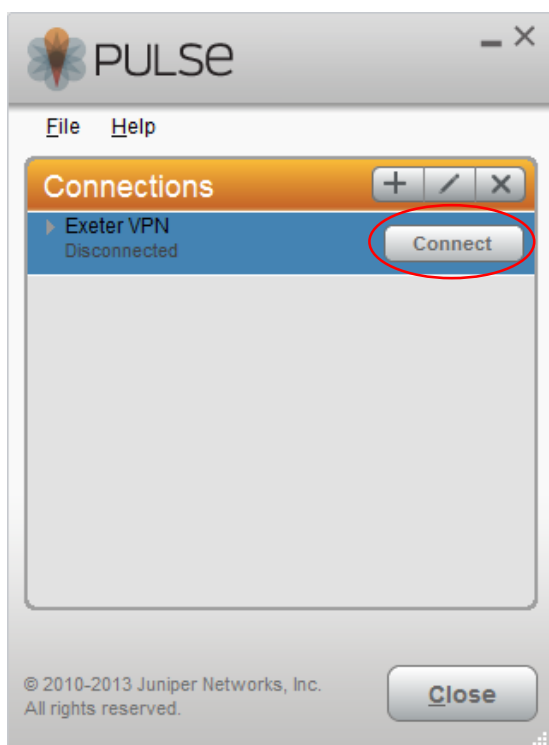
Server URL: <https://vpnsecure.exeter.ac.uk>

Click Add.

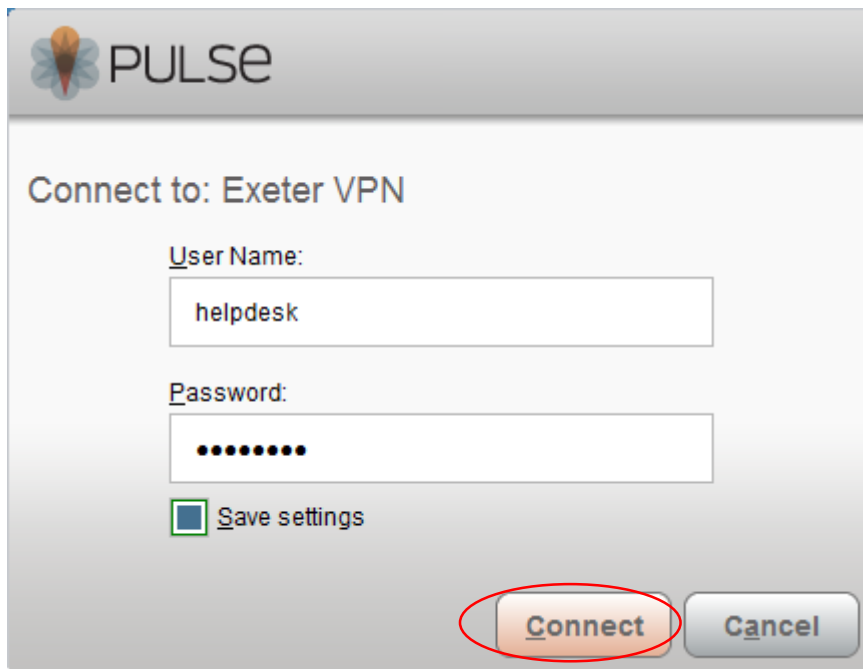


The screenshot shows a dialog box titled "Add Connection" with a close button (X) in the top right corner. It contains three input fields: "Type" (a dropdown menu showing "UAC or SSL-VPN"), "Name" (a text box containing "Exeter VPN"), and "Server URL" (a text box containing "https://vpnsecure.exeter.ac.uk"). At the bottom, there are three buttons: "Connect", "Add" (circled in red), and "Cancel".

12. Click Connect.



13. You will be prompted to sign in, please do so with your **University Exeter username and password**. Click connect when ready.

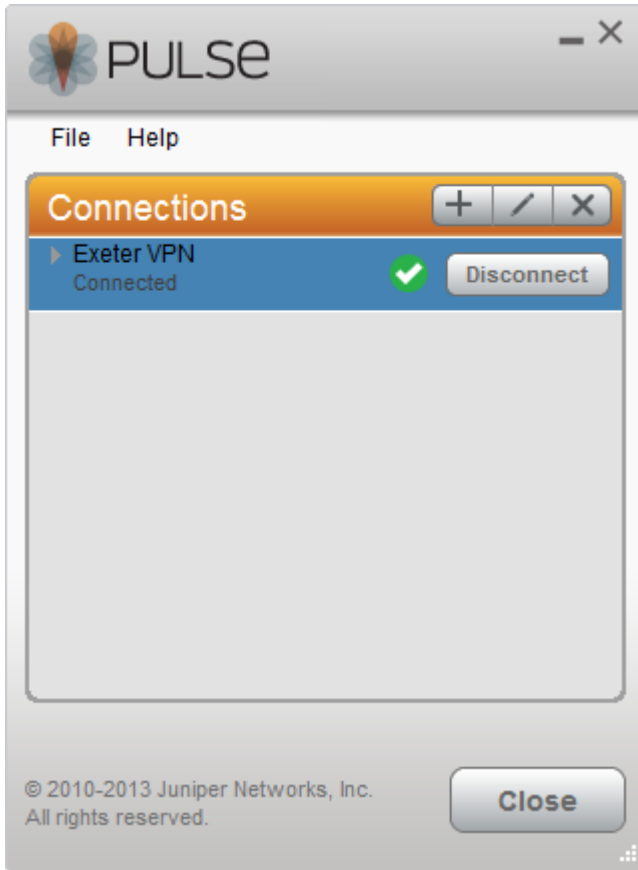


The screenshot shows a dialog box titled "PULSE" with the subtitle "Connect to: Exeter VPN". It contains two input fields: "User Name:" with the text "helpdesk" and "Password:" with masked characters. Below the password field is a checkbox labeled "Save settings" which is checked. At the bottom right, there are two buttons: "Connect" (highlighted with a red circle) and "Cancel".

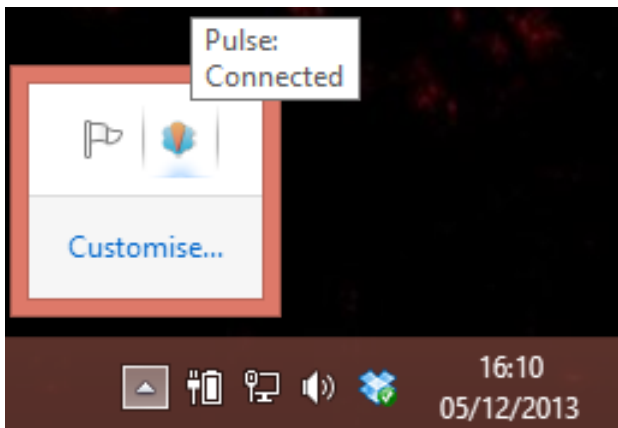
14. You should now have a VPN connection:



The screenshot shows the same dialog box as in step 13, but now it displays a success message. The message box contains a green checkmark icon, the text "Connection complete.", and "Pulse details are accessible from system tray icon." with a "Close" button. Below the message box, the "User Name:" field contains "helpdesk", the "Password:" field is masked, and the "Save settings" checkbox is now unchecked. A "Close" button is located at the bottom right of the dialog box.



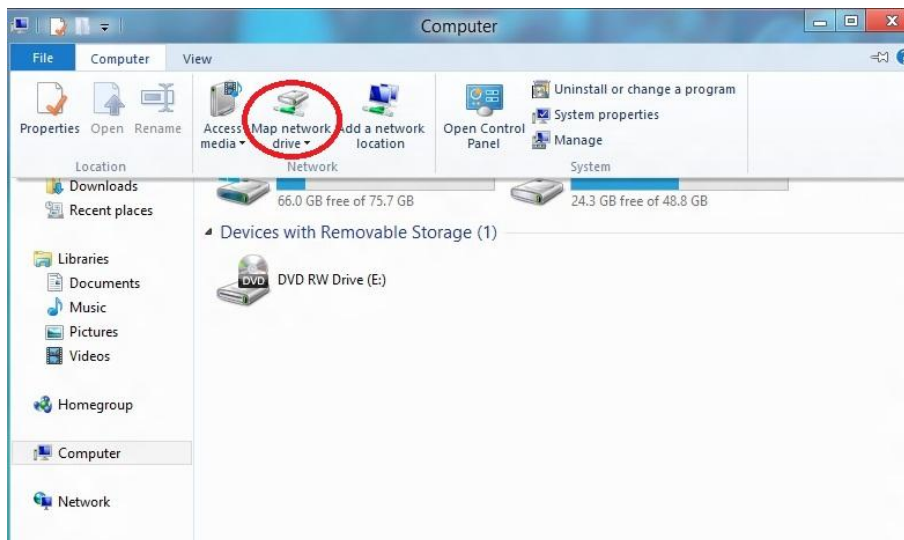
15. You can verify that you are on the VPN by checking the pulse system tray icon:



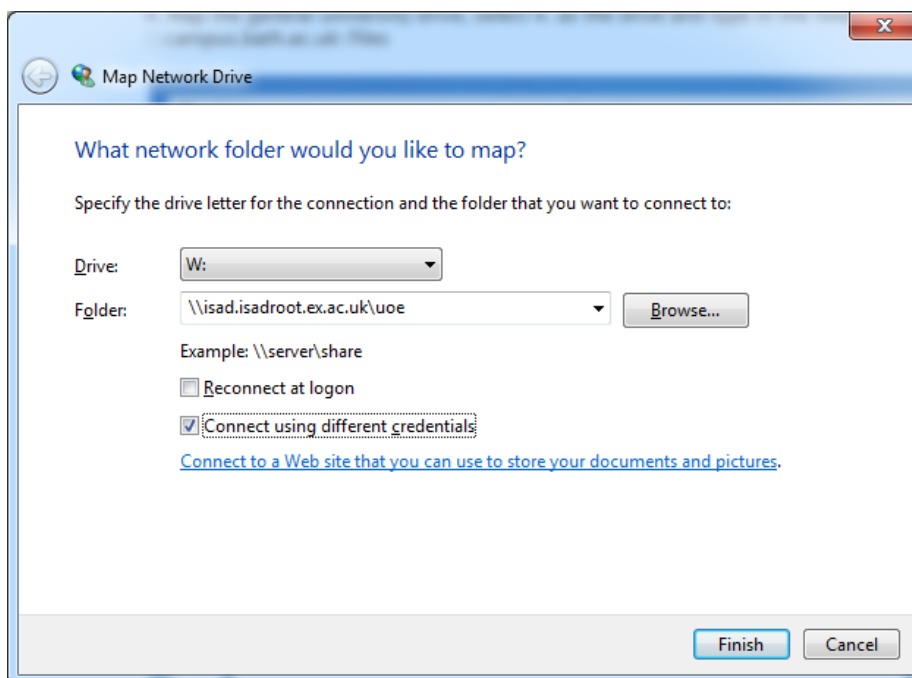
Mapping to a shared drive once you are on the VPN

Once you are on the VPN you can access University resources such as your personal and shared filed space.

1. In the start screen type 'computer' and open the computer folder.
2. From the menu choose Map Network Drive.



3. Choose a drive letter and in the folder type: \\isad.isadroot.ex.ac.uk\ue
4. Tick connect using different credentials and choose finish.



5. Enter your username in the format ISAD\username followed by your University password. For example if your username was helpdesk then use ISAD\helpdesk for your username.



6. The UoE folder will open, this is the root of the University share. From here, you can either navigate to your **user** folder to access your personal University files and folders, or you can browse through to your shared area to access files on your department's shared drive.

